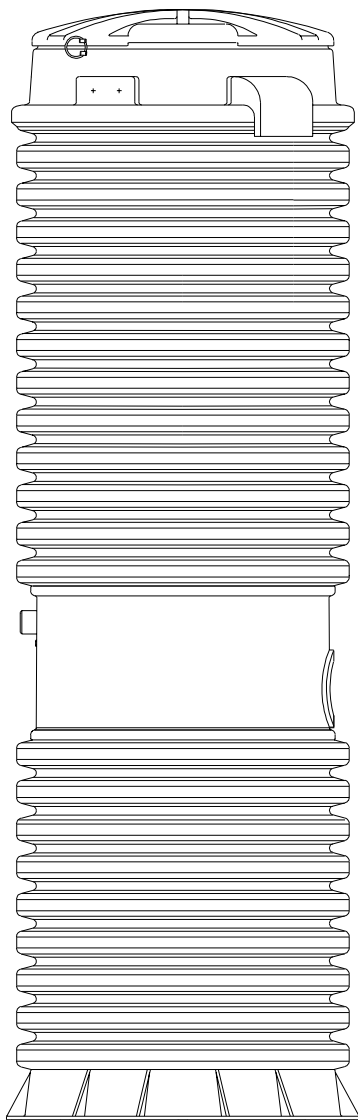


User Instructions for the Environment One Grinder Pump



General Information

In order to provide you with suitable wastewater disposal, your home is served by a low pressure sewer system. The key element in this system is an Environment One grinder pump. The tank collects all solid materials and effluent from the house. The solid materials are then ground to a small size suitable for pumping as a slurry with the effluent water. The grinder pump generates sufficient pressure to pump this slurry from your home to the wastewater treatment receiving line and/or disposal plant.

Congratulations on your Environment One grinder pump investment. With proper care and by following a few guidelines, your grinder pump will give you years of dependable service.

Care and Use of your Grinder Pump

The Environment One grinder pump is capable of accepting and pumping a wide range of materials. Regulatory agencies advise that the following items should not be introduced into any sewer, either directly or through a kitchen waste disposal unit:

Glass	Diapers, socks, rags or cloth
Metal	Plastic objects (toys, utensils, etc.)
Seafood shells	Sanitary napkins or tampons
Goldfish stone	Kitty litter

In addition, you must **never** introduce into any sewer:

Explosives	Strong chemicals
Flammable material	Gasoline
Lubricating oil and/or grease	

Periods of Disuse

If your home or building is left unoccupied for longer than a couple of weeks, perform the following procedure:

Purge the System. Run clean water into the unit until the pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically.

Duplex Units. Special attention must be taken to ensure that both pumps turn on when clean water is added to the tank.

Caution: Do not disconnect power to the unit

Power Failure

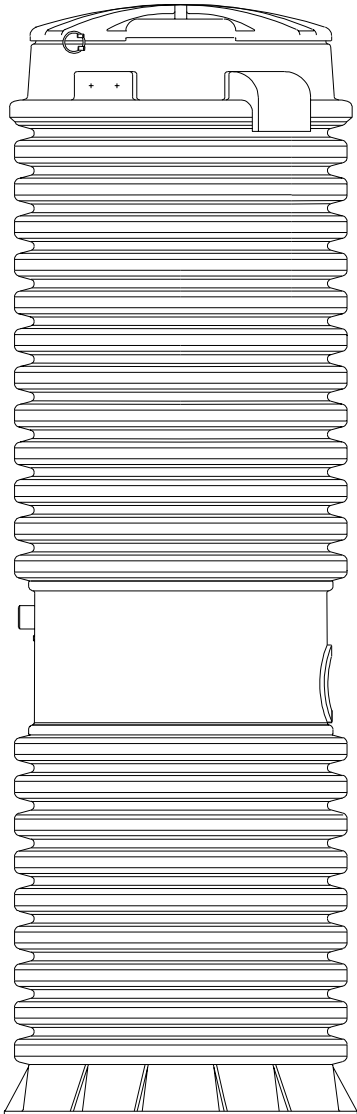
Your grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

Pump Failure Alarm

Your Environment One grinder pump has been manufactured to produce an alarm signal (120 volt) in the event of a high water level in the basin. The installer must see that the alarm signal provided is connected to an audible and/or visual alarm in such a manner as to provide adequate warning to the user that service is required. During the interim prior to the arrival of an authorized service technician, water usage must be limited to the reserve capacity of the tank.

For service, please call your local distributor:

Flo-Systems, Inc.
905 Cherry Lane
Troy, IL 62294
24 HOUR SERVICE: 618-444-2041
Office Hours 618-667-7890 800-886-7891



Limited Warranty

1000 Series, 2000 Series, AMGP

Environment One Corporation offers a limited warranty that guarantees its product to be free from defects in material and factory workmanship for a period of two years from the date of installation, or 27 months from the date of shipment, whichever occurs first, provided the product is properly installed, serviced and operated under normal conditions and according to manufacturer's instructions. Repair or parts replacement required as a result of such defect will be made free of charge during this period upon return of the defective parts or equipment to the manufacturer or its nearest authorized service center.

Model Number: _____

Serial Number: _____

Installation Date: _____



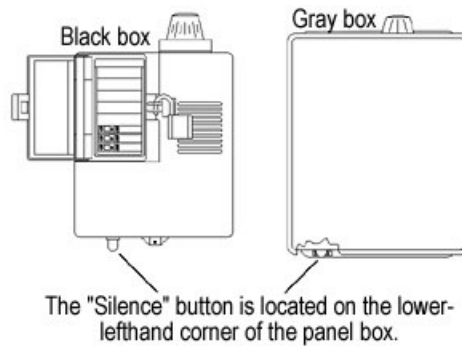
SEWER SYSTEMS

2773 Balltown Rd • Niskayuna NY USA 12309
(01) 518.346.6161 • www.eone.com

Grinder Pump Service and Repair

How to Silence the Alarm

If the alarm sounds on your grinder pump, push the silence button located on the outside of the panel box. Then, call the Service Link phone number (below) to find your local service center.



Service Link

For 24-hour grinder pump service, please call (toll-free in the U.S.):

1-866-539-9803

An operator will assist you and provide you with the local number for a service center.

Certified Service Program

No one knows your grinder pump better than your Certified Service Center. Advantages of using a Certified Service Center:

- E/One-trained Certified Service Technicians — each Certified Service technician has passed an extensive examination that proves his abilities
- Up-to-Date Information — Certified Service Centers receive the latest technical news immediately
- Genuine E/One Parts — not all grinder pump parts are equal. Genuine E/One parts are engineered and manufactured to the highest standard, using the exact materials to provide the longest life possible for your pump.
- Testing equipment — Certified Service Centers have the necessary equipment to ensure your repaired pump is operating optimally

What is required to become certified?

Personnel

- Annual Evaluations — technicians must pass a rigorous examination about all aspects of grinder pump service, and must be re-certified each year.
- Level-based Certification
 - Level I — field troubleshooting, site inspection, startup
 - Level II — pump diagnosis, failure analysis, repair
 - Level III — Certified training, the same training you receive from an E/One factory technician

Service Center

- Population knowledge — knowing where grinder pump stations are installed leads to proper service coverage
- Inventory — assurance that the common parts are always in stock, locally
- Technicians — the best people working on your pump
- Records — great records greatly help future service
- Equipment — the right tool for the right job

Service Feedback Form

[Click here](http://www.eone.com/sewer_systems/service/serviceform.htm) (http://www.eone.com/sewer_systems/service/serviceform.htm) to complete the feedback form. Please complete this form ONLY if you have recently had service performed on your grinder pump.

Environment One Corporation
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eone@eone.com